

Quality, OH&S and Environmental Policy

The Policy of Vertex Services Group Limited is to ensure the quality of the services supplied to its customers by guaranteeing applicable Quality, Environmental and Health & Safety requirements throughout all phases of our process.

We are committed to continual improvement; the quality management system is subject to regular review to support this aim. Business objectives are established and reviewed on a regular basis. Provision is made for the early detection of deficiencies, trends or conditions, that could lead to unsatisfactory service quality, enabling the company to take effective corrective and preventive actions which are both timely and effective.

The company maintain a documented and controlled business plan. As part of our business policies, customer needs and expectations are identified and are regularly assessed. This ensures that the products and services provided are fully accepted by the management team with respect to business objectives.

Our processes are based around complying with our Quality, Environmental and Health & Safety responsibilities which are intended to provide quality, prevent pollution, protect the environment, meet all regulatory requirements, control health & safety risks through the hierarchy of control and to involve and consult workers at all stages of our operations.

The control of quality and compliance in our process and systems is vested in every employee and as such they collectively support the aim of the Company objective to be market leaders in our field.

We will ensure the necessary resources to meet and maintain the documented system, and that our processes and procedures satisfy the requirements of ISO 9001:2015, ISO14001:2015 & ISO45001:2018. This includes such training or instruction, as may be required, to ensure that competent personnel are employed at all levels to support the achievement of the Company objectives.

Wayne Tantrum Managing Director June 2024

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